



Destination

HYATT SUNSET HARBOR

2013 - Issue 1

A Message From Your Board

I am sure glad we vacation and own at Sunset Harbor rather than on an ill-fated cruise ship! What an ordeal.

As your elected Board representing 2,040 Sunset Harbor owners, Jim Drum, Don Fisher and I are actively working with the Hyatt management organization to ensure that your vacation experience is safe, relaxing and enjoyable. We encourage your continued feedback through participation in the Monday morning homeowner's forum with our Resort Manager, Derek Nelson, and/or input given to our Front Desk staff.

Thank you to those who used the new online voting system, this past September. In fact, using the online system increased ownership participation from 21% in 2010, using the mail voting system, to 28% in 2012. Due to this success, we will continue using the online system on an annual basis for reserve funding decision-making,

as well as Board member elections every other year.

The Sunset Harbor property, now 18 years old, was the first of Hyatt timeshare projects. Due to the property's age, the Board is committed to building our reserve funds for required future replacement items, while continuing to fund select new projects to enhance our overall vacation experience.

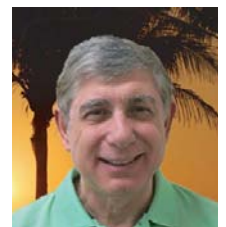
We hope you are enjoying recent upgrades, which includes new Hyatt Grand Beds and linens, bathroom paint and fixtures, new patio furniture and pool umbrellas, and gas grills. We also added a second weekly afternoon mixer for your entertainment and enjoyment.

In the coming months, you will note other Board funding allocation decisions in furthering unit improvements: new sofa hide-away beds, Internet upgrade, and remodeling of our lobby. Your Board

is also evaluating replacement of all living room rugs and the possible installation of flat-screen TV's that will integrate with our upgraded Internet system. Please know that while we do not have money to fund every owner's request, we are committed to keeping our annual maintenance dues as low as possible, while enhancing the value of our vacation ownership property.

As always, please feel free to contact any of the Board members with any suggestions or feedback. You can also contact Derek or any of our outstanding Front Desk staff.

George E. Detsis
Secretary-Treasurer



CONTACT INFORMATION

Resort Manager: Derek Nelson
dnelson@hyattvoi.com
Phone: 305-293-4650

GENERAL INFORMATION

Check In: 4:00pm
Check Out: 10:00am
No Pets, No Smoking



HYATT[®]
RESIDENCE CLUB
SUNSET HARBOR - KEY WEST

A Message From The Resort Manager



Greetings from beautiful Key West and your favorite home away from home, Hyatt Sunset Harbor! We had an outstanding year in 2012 and I am pleased to revisit the several projects and upgrades that we were able to accomplish.

We finished our bathroom refresh project, upgraded our patio furniture, refurbished all exterior property signs, upgraded our small appliances, replaced our pool umbrellas, purchased 2 new Weber grills, upgraded our lobby and in-room coffee to Starbucks, replaced the awnings in our two-bedroom townhomes and added some healthy portions to our Monday morning welcome breakfast, including yogurt, granola and fruit.

I feel extremely fortunate and grateful to have been given the opportunity to join the Sunset Harbor family. I look forward to continue serving our owners and working closely with our Board of Directors to continue working on improvements to this wonderful property. I am proud of what we accomplished in 2012, and look forward to the exciting things we have in store in the upcoming months and years.

In addition to projects at Sunset Harbor, I wanted to remind all of our owners who stay with us for multiple weeks to contact the resort as soon as you book your reservations. This will allow us to make every effort to keep you in the same room for your length of stay. Additionally, should you have a specific unit or location request, I encourage you to contact the resort directly so that we can try to accommodate your request.

As always, if anyone has any feedback, questions, comments or concerns, please feel free to contact me directly at 305.293.4650 or dnelson@hyattvoi.com.

Derek Nelson
Resort Manager
305.293.4650
dnelson@hyattvoi.com



Employee Spotlight

Vasyl Tsapko



Vasyl Tsapko, originally from Kolomyia, Ukraine, came to the US in 2000 and started working at Hyatt Sunset Harbor that same year.

Vasyl began his distinguished Hyatt career in our Housekeeping Department as a Houseman. In 2004, he was promoted to Maintenance Technician in our Engineering Department and for the following six years, Vasyl worked diligently to expand his overall knowledge of the property.

In December 2010, Vasyl was again promoted to Engineering Supervisor and for the past three years has been a prominent leader in the Engineering Department. From training new team members to passing along his knowledge to new staff members, Vasyl has continued his commitment to service and in 2102 he was recognized as Employee of the Quarter.

Vasyl is a loyal, valued team member who easily takes direction and accomplishes the daily goals he sets for himself & others. He displays outstanding leadership skills and leads by example. Vasyl's commitment and work ethic are evident in his daily work. He always has a smile, works hard and is integral in making Hyatt Sunset Harbor such an enjoyable place to work. Thank you for everything you do, Vasyl!

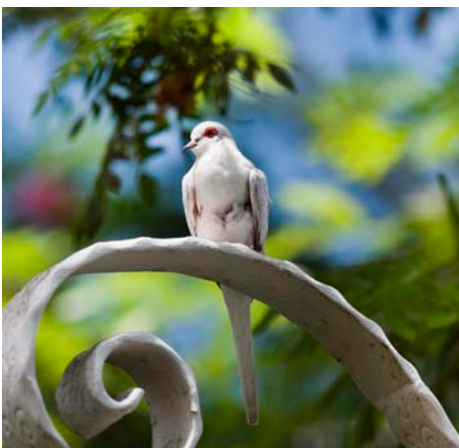
Property Upgrades



We have multiple upgrades and projects scheduled for 2013, none more welcome than our Internet and cabling infrastructure upgrade. Scheduled for completion this year, our Information Technology team has been working diligently to get the cabling throughout our property upgraded to fiber optic cable. The result will be a noticeably faster and reliable connection.

With the increased popularity of smart phones, tablets and laptops, all of which rely on a steady Internet signal and speed, this upgrade will certainly be appreciated by all of our owners and their guests.

In addition to our Internet upgrade, we have also scheduled sofa bed replacements and the remodeling of the lobby. HVAC/air handler replacements and water heater replacements will also be made, as needed.



Houskeeping Spotlight



Jean taking care of linens



Bruny filling chemical bottles



Rosena cleaning a room



Yosvani in laundry

As in many resorts, our Housekeeping Department is the heart and soul of Hyatt Sunset Harbor. It starts with our public areas attendants who work constantly to ensure that our resort is immaculate. Every day, they work hard to clean the lobby, straighten pool chairs and umbrellas, empty trash cans and assist in any way necessary. In addition, our laundry staff is extremely thorough in providing our owners with fresh, meticulously folded linen.

Sunset Harbor's housekeepers get ready for their day by preparing their carts with fresh linens and amenities. Once prepped for the day, they participate in a morning meeting with the entire Housekeeping team before setting out to service our guest rooms.

We believe teamwork makes anything possible. From our house persons, public areas and laundry attendants, to supervisors and managers, we all work together to create memorable island experiences for our owners and guests.

The members of the Hyatt Sunset Harbor team hail from all over the world: from the relatively nearby lands of Haiti, Cuba, Brazil and Puerto Rico to the other side of the globe in Moldova, Russia, Lithuania, China and Thailand.

Each day we encourage everyone to embrace the opportunity to learn from one another regardless of their homeland. Whether we're honing language skills in our daily team meetings or sharing knowledge about our respective cultures over lunch, each engagement helps us grow to better serve the diverse owners and guests visiting our little slice of paradise.

The ladies and gentlemen of our Housekeeping Department will continue to work tirelessly to make each and every stay filled with cherished memories of the Hyatt Sunset Harbor. Our happiness comes from the smiles on your faces when you vacation with us.

Rewarding Experiences

Share your Hyatt experience with friends and family members to earn valuable rewards!

The concept of sharing is nothing new. At a very young age we learn the importance of sharing our toys. It's designed to teach each of us the sense of satisfaction from being generous and the gratification of seeing delight on another person's face.

With the advent of social media, sharing has taken on a whole new dynamic. From restaurants and shops, to the next book to read – and even where to go on vacation, everyday millions of people share simple sentiments about their lives.

Think about how you use all the information that surrounds you on a daily basis. However, if you hear (or read) about something from a close friend or family member does it have more value? We think so!

At Hyatt Residence Club®, we want to reward you for sharing your vacation experiences with your friends and family

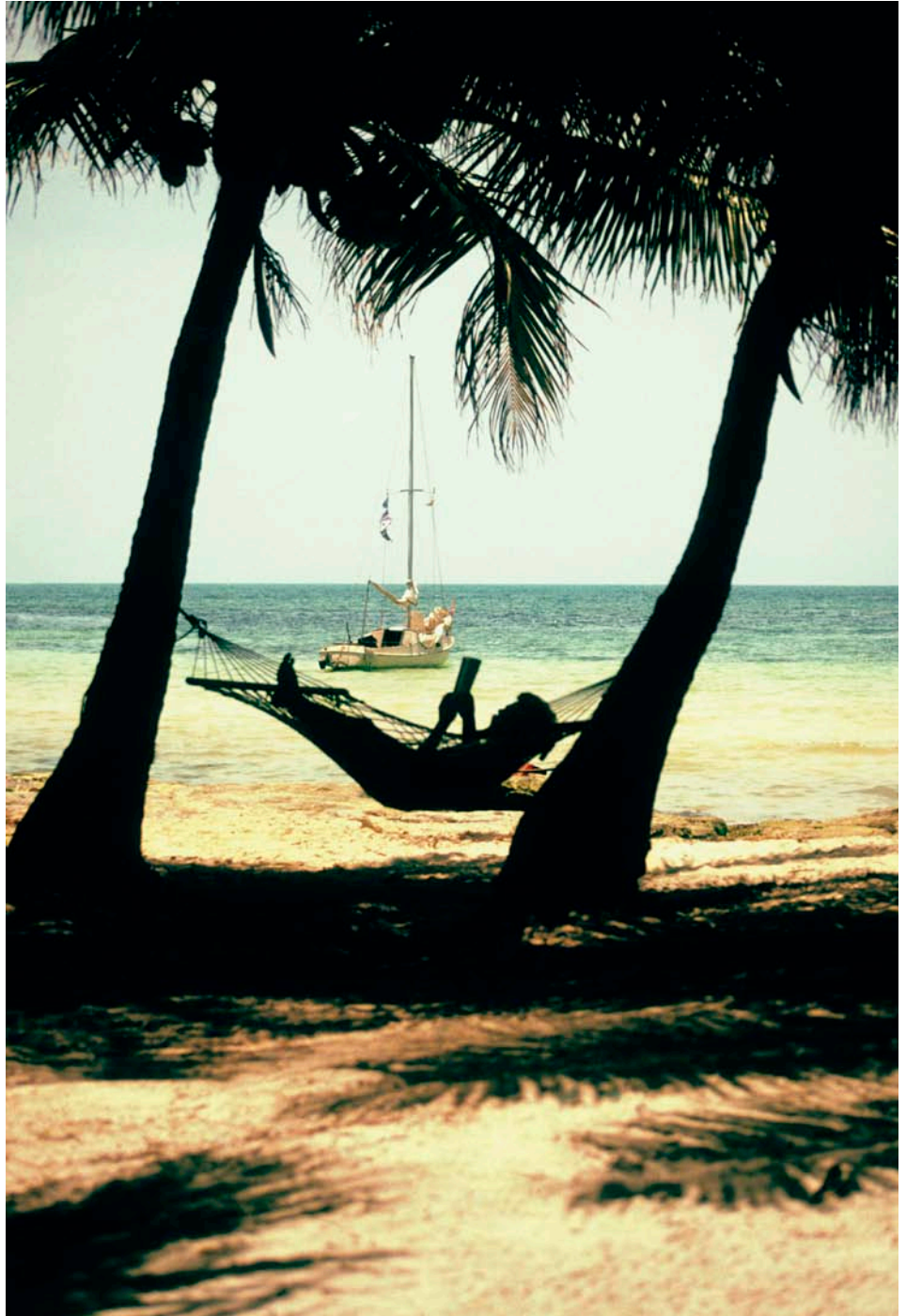
In fact, with our newly enhanced referral program, Hyatt by Invitation, if one of your registered referrals purchases you may even be eligible for a 100% credit on your next maintenance fee bill.*

Simply log in to the Member Clubhouse at hyattresidenceclub.com or call us at 800-GO-HYATT and share the names of the people in your life who you feel would get the most out of learning more about Hyatt Residence Club® – and we'll handle the rest!

**Members and their referrals must meet certain qualifications to participate in Hyatt by Invitation, the Hyatt Residence Club® referral program. To view the complete terms and conditions visit hyattresidenceclub.com and log in to the Member's Clubhouse. Any friends or family members who accept a vacation offer will be required to attend a 90 minutes informal sales presentation of the Hyatt Residence Club®.*

Share Hyatt with Your Family and Friends

- Visit hyattresidenceclub.com
- Click the link “Already a Member” link in the upper right to log into the Member's Clubhouse
- Select “Member Referral” from the menu on the left
- Add your names and we'll take care of the rest!



Owner Spotlight



Fins Up!

Mr. and Mrs. Oyer own three weeks with the Hyatt Residence Club® and visit Sunset Harbor annually from Rochester, New York. Steve and Bonnie have been owners at Sunset Harbor for the past 17 years. They enjoy the Hyatt Residence Club® because of the credibility of the Hyatt name and the flexibility of the points system.

When Steve and Bonnie first joined the Hyatt Residence Club®, they had never imagined that they would build such strong friendships and relationships with fellow owners and the staff. When asked, the Oyers told us, “Mykola & Vasyi are great at meeting all unit maintenance issues that arise and Kathy and Rosa have been amazing! Sahara and Lindsey are perfect additions to the team and Nina is friendly, helpful and knowledgeable. Management is approachable, hands on, wants to improve Sunset Harbor and is moving in the right direction.” Renewing their friendships at Sunset Harbor is something they enjoy year after year.

The Oyers adore coming to Sunset Harbor each winter because of the location, the freedom of not needing a vehicle, being in Old Town Key West on the Harbor and,

of course, the marvelous weather. At Sunset Harbor, Steve and Bonnie relish sitting poolside on Wednesdays with a margarita in-hand and enjoying local musician Chris Case. Similar to so many owners at Sunset Harbor, they have not been guests at any other Hyatt Residence Club®, but some day would like to venture out.

When not on property, Bonnie enjoys shopping at Local Color for their casual clothing and beautiful jewelry and exploring the local artists at Mallory Square’s Sunset Celebration. As for Steve, if he had only one day in Key West, he would recommend taking an Old Town Trolley tour to learn the rich history of Key West. Being able to attend the city’s various festivals that give back to charity is something they also enjoy doing together. Great examples are the Food and Wine Festival and the Chili Cook-Off. Although they love the casual eats of Fogarty’s, Caroline’s, and having a Sloppy Joe at the infamous Sloppy Joe’s, they also enjoy taking a ferry ride over to Latitudes located at Sunset Key for lunch. Another Oyer must have, are the Royal Red Shrimp at Conch Republic Seafood Company. And as the saying goes... FINS UP!



Key West 2013 Spring and Summer Event Calendar

April 2013



April 13

32nd Annual 7 Mile Bridge Run
7 Mile Bridge will be closed from 6:00AM - 9:00AM.
www.7mbrun.com

April 19-28

31st Annual Conch Republic Independence Celebration
April 23, 1982, the new county of the Conch Republic was born. The celebration continues today, honoring the secession of the Florida Keys from the United States.
www.conchrepublic.com

May 2013



May 1-5

18th Annual Key West Songwriters' Festival
This is a showcase of musical magic, which features America's foremost performing songwriters.
www.keywestsongwritersfestival.com

July 2013

July 11-14

Mel Fisher Days
This annual celebration brings together Mel Fisher fans in a celebration of the anniversary

of Fisher's discovery of the shipwrecked Spanish galleon "Nuestra Señora de Atocha".
www.melfisher.com

July 16-21

33rd Annual Hemingway Days
This will be the 33rd annual celebration of the legendary author's work and lifestyle.
www.fla-keys.com

July 18-20

33rd Annual Sloppy Joe's "Papa" Hemingway Look- Alike Contest
This annual contest takes place at Sloppy Joe's Bar. The event attracts look-alike contestants from around the world for the title of "Papa."
www.sloppyjoes.com

July 24-25

Mini Lobster Season
There are two Florida Lobster Seasons, the 2-day mini season and the 8-month regular lobster season. Make sure to always verify dates and regulations with Florida Fish and Wildlife. Mini-Lobster season begins at 12:01 a.m. on Wednesday and ends at 12:00 midnight on Thursday.
www.floridalobstering.com

August 2013



August 8-11

Key West Lobsterfest
Events include the Duval Crawl on Friday night, a free concert and street fair on Saturday and a decadent Sunday Brunch.
www.keywestlobsterfest.com

October 2013

October 18-19

Goombay Festival
Goombay marks the beginning of Fantasy Fest. The festival centers on Petronia Street in the Bahama Village. Enjoy non-stop live entertainment, arts and crafts, and island-style food.
www.goombay-keywest.org

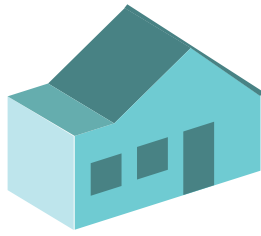


October 18-27

34th Annual Fantasy Fest
An outrageous, 10-day celebration featuring costume competitors, promenades, street fairs and the grand parade with marching groups and lavish floats. This year's theme is "Superhero's, Villains, and Beyond!" - www.fantasyfest.com



Club Corner



LET'S FOCUS ON...

The Home Resort Preference Period

Each issue of the newsletter we will spotlight an element of the Club program.

At Hyatt Residence Club®, we believe that vacations are an essential key to a family's happiness. Whether it's a brief romantic interlude or a dream vacation for the whole family, each year, you have the opportunity to spread your wings and explore the world through Hyatt.

The Hyatt Residence Club® is a points-based reservation system for your timeshare or fractional interval(s) equating to an annual allotment of Club Points. Each year, at the start of your deeded week, you will receive Club Points that may be used towards for various the vacation options within the Club. The amount of points you receive is determined by the week, resort location and unit type purchased.

It's been said that the key to success is preparation and successful vacations are no different. The more in advance you plan, the more options are available to you. We realize with flexibility comes complexity, but we're here to help. Please feel free to reach out to a Club Service Representative by calling 800-GO-HYATT.

Home Resort Preference Period (HRPP)

You receive the maximum travel options during your Home Resort Preference Period.

The Home Resort Preference Period begins on the second day of your current year's deeded week and extends to six (6) months (182 days) prior to next year's deeded week check-in day.

Reserve any portion of your fixed week.

The first HRPP reservation for any portion of your deeded week is complimentary.

If you should choose to split your week, the remaining portion of your week will automatically convert to Club Points for the options listed below, excluding Hyatt Gold Passport Program.

Additional travel options within the HRPP window:

(1) Hyatt Residence Club® Resorts

Use any or all of your Club Points to reserve available accommodations within the Hyatt Residence Club® collection of resorts for travel in the next 12 months. Two-night minimum stay.

(2) Interval International Resorts

Use any or all of your Club Points to secure reservations within Interval International for travel in the next 12 months. 7-night minimum stay (ask your I.I. representative about shorter stays).

OR

Extended External Exchange (EEE): Designed to extend the life of your points past your deeded week, this option is available to you from the beginning of HRPP through the first 2 months (60 days) of the Club

Use Period. You may transfer any portion of your Club Points for use solely within Interval International for travel up to 24 months following your deeded week.

(3) Hyatt Gold Passport Program

You may choose to convert your *entire allotment* of Club Points to the Hyatt Gold Passport Program for travel throughout the world of Hyatt Hotels and Resorts.

Diamond and Platinum ownership weeks may convert their Club Points to Gold Passport Points every year. All other ownership weeks may convert Club Points to Gold Passport Points every other year. For current conversation rates, please reference your External Exchange Guide or ask your Club Service Representative.

The Hyatt Residence Club® Collection



Piñon Pointe, A Hyatt Residence Club® Resort, Sedona, Arizona



Highlands Inn, A Hyatt Residence Club® Resort, Carmel, California



Northstar Lodge, A Hyatt Residence Club® Resort, Truckee, California



Grand Aspen, A Hyatt Residence Club® Resort, Aspen, Colorado



Mountain Lodge, A Hyatt Residence Club® Resort, Avon, Colorado



The Residences At Park Hyatt Beaver Creek, Beaver Creek, Colorado



Main Street Station, A Hyatt Residence Club® Resort, Breckenridge, Colorado



Coconut Plantation, A Hyatt Residence Club® Resort, Bonita Springs, Florida



Beach House, A Hyatt Residence Club® Resort, Key West, Florida



Sunset Harbor, A Hyatt Residence Club® Resort, Key West, Florida



Windward Pointe, A Hyatt Residence Club® Resort, Key West, Florida



Hyatt Miami At The Blue, Doral, Florida



Siesta Key Beach, A Hyatt Residence Club® Resort, Siesta Key, Florida



High Sierra Lodge, A Hyatt Residence Club® Resort, Incline Village, Nevada



Hacienda del Mar, A Hyatt Residence Club® Resort, Dorado, Puerto Rico



Wild Oak Ranch, A Hyatt Residence Club® Resort, San Antonio, Texas



Hyatt Escala Lodge, Park City, Utah

Call Us Or Visit The Website Today
Book Your Week NOW!
1-800-GO-HYATT
www.hyattresidenceclub.com



www.facebook.com/HyattResidenceClub

Hyatt has granted the Developers of The Blue, Hyatt Residences and Hyatt Escala Lodges the right to sell condominiums at those Resorts under the Hyatt trade names and marks pursuant to Marketing License Agreements. Units in those Resorts have not been developed, offered, or sold by Hyatt or its affiliates. Inventory at The Blue, Hyatt Residences and Hyatt Escala Lodges available for reservation by Hyatt Residence Club® members may be limited due to the whole ownership product offered at those Resorts.